



# SITE ENTRY

Authorization for an external fiber entry up to KIO's demarcation point, using a 24 core fiber cable for each entry. This fiber is delivered to the customer rack, IT cage or carrier location.

## Use Case

- ▶ This service is usually offered to Telecom service providers or to any customer requiring an external optic fiber connection inside a KIO's Data Center facility.

## Commercial

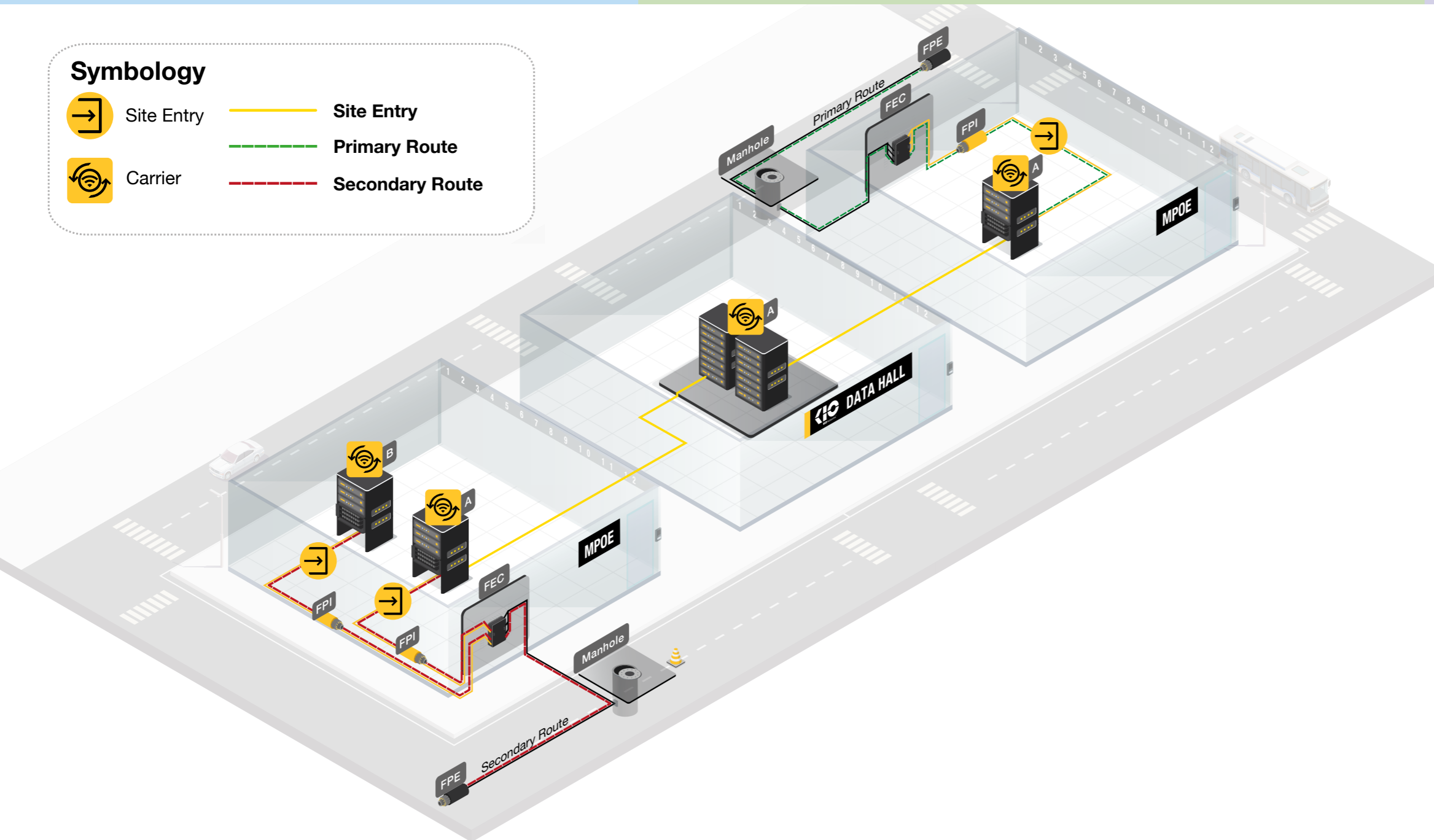
- ▶ Non-Recurring Charge (NRC): installation one-time charge.
- ▶ Monthly Recurring Charge (MRC): Applicable monthly charge for each SE type cabling.
- ▶ Minimum contract term of 3 months.

## Implementation

- ▶ Special Projects. A feasibility and delivery time evaluation is required for high volume or custom requirements.
- ▶ There is no manipulation of any kind of active customer equipment.

### Symbology

- Site Entry
- Primary Route
- Secondary Route
- Carrier



## Service Levels

- ▶ Service monthly availability of 99.999% for redundant services.
- ▶ Penalty rates are only chargeable to a wiring failure specifically of the SE product.
- ▶ Implementation SLA: 5 business days.

## Additional Considerations

- ▶ External optic fiber is provided by the customer or service provider.
- ▶ For a redundant Site Entry service, a request for two different Paths and two different Site Entries is required.
- ▶ The customer chooses primary or secondary route.

## Technical specifications

### Type of material:

Singlemode fiber installation by 24 string fibers for each service request.

### Availability:

MEX1, MEX2, MEX3, MEX4, MEX5, MEX6, QRO1, PAN1, GTM1, SDO1, BOG1 and MTY1.