



Cross Connect (XC)

Connection between customers hosted in the same Data Center facility. We connect IT infrastructure between your hosted services and a service provider or another company infrastructure hosted in the same Data Center facility. We make this connection by using copper or fiber optic cabling which brings you security, dedicated cabling and the highest speed.

Use case

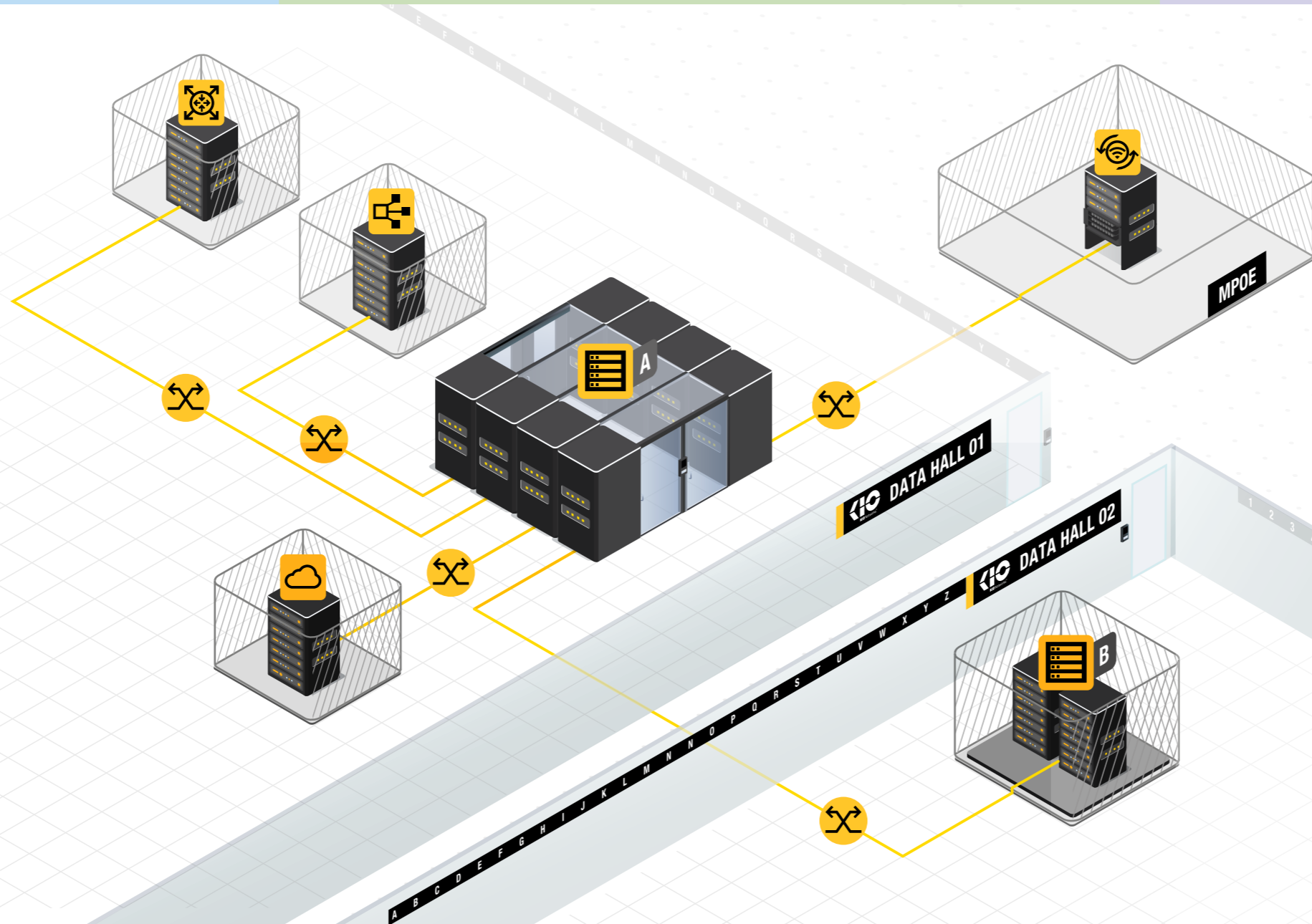
- ▶ Data cabling to connect two local customers infrastructure.
- ▶ 100% dedicated connectivity without in-between equipment.
- ▶ High speed connectivity.

Commercial

- ▶ Non-Recurring Charge (NRC): installation one-time charge.
- ▶ Monthly Recurring Charge (MRC): Applicable monthly charge for each Cross Connection.
- ▶ Minimum contract term of 3 months.

Implementation

- ▶ Standard service request: 1-10 Cross connections.
- ▶ Implementation SLA: 72 hrs.
- ▶ Special Projects: A feasibility and delivery time evaluation for special high volume cabling projects or with customized requirements.



Symbology

- Cross Connect (XC)
- Client
- IXP
- Carrier
- Service Provider
- Cloud

Service Levels

- ▶ Availability SLA: 99.999%.
- ▶ Penalty associated to physical cabling failures.

Additional Considerations

- ▶ A LOA (Letter of Authorization) is needed for a XC service between 2 different customers.
- ▶ For a redundant XC service, a request for two different paths and two different CX is required.
- ▶ Additional components like ODFs, Patch Panels, Patch Cords or Jumpers, are not included.

Technical Specifications

Type of material

- ▶ Copper wiring Unshielded Twisted Pair (UTP), RJ45 connector, 90 mts maximum.
- ▶ Multimode/singlemode optic fiber, C standard connector, 250 mts maximum.

Availability

MEX1, MEX2, MEX3, MEX4, MEX5, MEX6, QRO1, PAN1, GTM1, SDO1, BOG1 y MTY1.